



# AUTOMATE DISPATCH CREATED EVENTS

We provide visibility to organizations of all kinds from the start of an incident until the situation has been resolved. By integrating with your preferred Computer-Aided Dispatch Systems (CAD), begin situational awareness the moment a call for help is received.



**INTEGRATION  
ALLOWS FOR  
REAL-TIME  
INCIDENT  
CREATION**

## What to Expect Once an Integration is in Place

- SalamanderLive™ instantly begins a new incident when a call is made to CAD
- TRACK individual responders, teams, and equipment to see who is responding
- Allow responders to check-in to an in progress incident
- Easily associate resources with the en route unit
- Seamlessly transition dispatch accountability to on-scene accountability
- Easily identify assets across multiple organizations and jurisdictions when they arrive on-site
- Join multiple events into a single incident, instantly creating a common operating picture
- Functions in a comms-in and comms-out environment

## Additional SalamanderLive Benefits

- Create events on the fly regardless of internet connectivity
- Support instant and accurate accountability across all incident management systems
- Easily recognize units, personnel, assets, and events across multiple systems by establishing a fixed naming convention with existing CAD systems and INTELLIGENT ACCOUNTABILITY™ solutions
- Automatically record accurate event response start times

## Integration Options

Salamander standardizes the way organizations connect to dispatch by connecting via API integration or by email. Rest easy as Salamander does all the hard work behind the scenes by automating the receiving of information through the desired integration.

When dispatch receives a call, information is entered into the CAD system. The information is instantly passed from CAD to SalamanderLive creating an event including important resource information (event name, address, assignments, and units dispatched).



### API

Salamander connects through custom endpoints provided by the CAD system to sync the two platforms together to create and update events. The current available options are Restful API and SOAP.



### Email

When receiving a validated and verified email from the customer's email server following the required body specs, Salamander will instantly create an event in SalamanderLive within the specified organization. This email would be auto-generated from the CAD system.

***What industries can benefit from an integration?  
Any dispatched entities using a CAD system.***

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